

ARTWORK DISCLAIMER
UPDATED 01/02/24

WE SPECIALISE IN THE MOUNTING OF FINE ART AND PHOTOGRAPH ORIGINALS AND PRINTS TO A HIGH STANDARD AND ARE CONFIDENT IN OUR PRACTICES AND PROCEDURES. HOWEVER DUE TO THE NATURE OF THE HANDLING PROCESS, ON RARE OCCASIONS IMPERFECTIONS MAY OCCUR, AND IN VERY RARE CASES IRREPARABLE DAMAGE.

IF AN ISSUE ARISES DURING THE MOUNTING PROCESS AND IT HAS BEEN ACCEPTED BY BOTH PARTIES THAT A REPLACEMENT IS NEEDED, WE WILL COVER THE COST FOR PRODUCTION AT OUR OWN PRINTING STUDIO (WITH THE EXCEPTION OF B/W FIBRE PRINTS).

IF FOR ANY REASON PRINTING FROM A THIRD PARTY IS REQUIRED, WE RESERVE THE RIGHT NOT TO COVER THE COSTS FOR A VALID REASON NOT CHOOSING OUR OWN PREMISES.

THE SALE PRICE OF THE ITEM IS NOT TAKEN INTO ACCOUNT.

IF ARTIST PROOFING, SHIPPING OR MORE COMPLICATED ACTIONS ARE REQUIRED TO PRINT THE WORK, RATES MUST BE DISCUSSED AND AGREED BEFORE PRODUCTION TAKES PLACE. WE RESERVE THE RIGHT TO WAIVE ANY OF THESE CHARGES IF REPRODUCTION DOES NOT OCCUR ON OUR PREMISES. THE ORIGINAL MOUNTING COST IS STILL CHARGEABLE WHEN A REPRINT IS PRODUCED.

INVOICES FOR ALL REFUNDABLE COSTS MUST BE SUPPLIED

PROOF OF ARTWORK DAMAGE VIA PHOTO AND/OR PHYSICAL EVIDENCE WILL NEED TO BE SUPPLIED BEFORE ANY DECISION IS MADE; THE APPROPRIATE REQUIREMENT WILL BE DECIDED ON A CASE-BY-CASE BASIS.

- ANY ORIGINAL ARTWORK THAT CANNOT BE REPRODUCED ARE TO BE INSURED BY THE OWNER AND WE WILL NOT BE RESPONSIBLE FOR ANY DAMAGE OR LOSS INCURRED DURING THE TRANSIT, HANDLING OR MOUNTING PROCESS

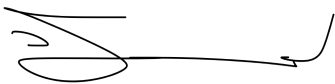
-FOR INSURANCE PURPOSES WE MUST BE PRE-NOTIFIED IN WRITING IF CLIENTS ARE SENDING ARTWORKS VALUING MORE THAN £10,000 IN TOTAL (MULTIPLE ARTWORKS). PROOF OF VALUE MUST ALSO BE SUPPLIED

-IF ANY LOSS OF ARTWORK OCCURS FROM PREMISES BREAK-IN, THEFT, FLOOD OR FIRE THIS WILL BE CLAIMED FROM OUR BUSINESS INSURANCE UP TO A TOTAL VALUE OF £10,000, HOWEVER WE ARE NOT LIABLE FOR THE INSURER DECIDING AGAINST PAYING OUT FOR ANY REASON THEY DECIDE. OUR PREMISES IS PROTECTED BY LOCKS, CCTV AND ALARM AND MEETS ALL THE INSURANCE REQUIREMENTS

-WE ARE NOT LIABLE / RESPONSIBLE FOR JOBS THAT ARRIVE WITHOUT PROPER INSTRUCTIONS, CONTACT DETAILS OR JOB SHEET ATTACHED INCLUDING FULL CONDITION REPORT

-WE ARE NOT LIABLE / RESPONSIBLE FOR ANY WORKS LEFT IN THE BUILDING OVER 1 MONTH AFTER CLIENT HAS BEEN NOTIFIED OF COMPLETION, UNLESS AGREED IN WRITING. STORAGE CHARGES MAY APPLY LONGER THAN THIS PERIOD

-THE ABOVE ALSO APPLIES TO ORIGINAL ARTWORK THAT HAS BEEN PROVIDED TO US FOR FRAMING AND SCANNING PURPOSES



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